

PRODUCT SAFETY & QUALITY POLICY

We, Cosmo First Limited, are India's premier export-oriented enterprise engaged in the manufacturing of BOPP films that are used for food packaging and other applications, ensuring that our products consistently meet customer expectations, statutory obligations, and industry standards.

We are confident that our products are produced to the highest standards. We aim to meet all customer specifications while complying with the requirements of the BRCGS Packaging Materials; Issue 7. We are committed to clearly identifying our business objectives, ensuring compliance with Product safety, legal and quality standards, and driving continual improvement. Commitment to Legal Compliance & meeting Customer needs.

Policy Statement:

- To be timely, professional, and responsive to customer enquiries and orders, ensuring the delivery of quality-assured products that meet Product safety requirements and satisfy customer needs in all respects.
- To establish company objectives that incorporate both Product Safety and Quality performance targets and monitor them continually.
- To review company performance, assess customer satisfaction, and proactively enhance the products and services we offer.
- To maintain and continually improve the effectiveness of our Quality Management System (QMS) and Product Safety Management System through structured Management Review Meetings.
- To ensure that adequate resources and training are provided, enabling the safe production of packaging materials in a hygienic environment, in compliance with all applicable Product safety legislation and regulatory requirements.

Statement of Intent:

The Operation Head of Cosmo First Limited acknowledges and accepts full responsibility for ensuring that products are produced safely, in a hygienic environment, and in compliance with Product Safety legislation and customer requirements.

We are committed to:

- Implementing control measures to identify and mitigate all potential hazards relating to both quality and Product safety.
- Providing sufficient resources, competent personnel, and ongoing training to support effective quality and Product safety practices.
- Operating a documented and implemented Quality and Product Safety Management System that complies with the BRCGS Packaging Materials; Issue 7 standard.
- Conducting regular internal audits, performance reviews, and management meetings to ensure compliance and continuous improvement.
- Maintaining clearly defined roles and responsibilities for all employees, documented in detailed Job Descriptions.

Employee Commitment - continuously improve the site's product safety and quality culture:

Cosmo First Limited ensures that all employees are aware of and committed to the company's quality and Product safety objectives. We provide clear, concise, and easily understood information and training on quality and Product safety culture. These principles are embedded in our company culture and reflected in the daily practices of all staff, fostering a shared goal of customer satisfaction and compliance.

We are committed to minimizing errors and non-conformities, and to ensuring consistency through the monitoring of trends and investigation of any quality or Product safety performance shortfalls. Policy Review and Display

This Product Safety and Quality Policy, including related objectives and goals, is subject to formal review at least annually, or sooner if required. This policy is authorized by Operations Head.



DATE: 1st APR' 2025, REV NO: 01

OPERATIONS HEAD